



Melchioni s.p.a.
Sede legale:
Via Pietro Colletta, 37 - 20135 Milano Italia
Sede amministrativa/commerciale:
Via Friuli, 18/A - 20135 Milano Italia
Tel. +39.0257941 - Fax +39.0254134001
www.melchioni.it

Milan, April 18, 2019

From: Mario Melchioni

To: all Interested People

Re: Quality Policy

The guiding principle of **melchioni s.p.a.**'s company is to contribute to the civil society development through new technologies and new products, to collaborate in the realization of a safe and sustainable civil society.

The Company's primary goal is to create and to place on the market innovative, reliable, safe and environmentally-friendly products to meet the needs of its customers, employees and shareholders.

The Management of **melchioni s.p.a.** believes that the future of the Company depends on its own following key factors:

- economic, financial and organisational capacities;
- value of its human resources and teamwork;
- the development of employees both in terms of skills and values;
- quality and reliability of products;
- respect for the commitments undertaken;
- products development and innovation through continuous optimisation of internal processes.

To implement its quality policy, Management identifies specific values that promotes both inside and outside of **melchioni s.p.a.**, in accordance with the strategies and goals of business growth and the satisfaction of all stakeholders:

1. Support, respect, and ensure the protection for human rights universally recognised.
2. Prevent and opposition corruption in all its forms.
3. Safeguard critical information in our possession, in accord with EU Regulation 2016/679 (ref. GDPR), to protect any personal and confidential information entrusted to us by Employees, Customers, and Business Partners.
4. Commitment to fair and free competition, in full compliance with applicable laws and regulations.
5. Guarantee freedom of workers association and recognition of the right to collective bargaining
6. Encourage the development and distribution of environmentally friendly technologies.





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7. Promote safe and comfortable working, respecting each employee's rights.
8. Define and develop Welfare policies.
9. Refusal of any compromise on the finished product quality and safety.
10. Ongoing assessment of the risks associated with the activities carried out to identify new opportunities.
11. Search solutions that meet Customers' needs.
12. Partnership consolidation with strategic Suppliers and Customers.
13. Costs optimization through business activities continuous review.
14. Rapid response and correction to any abnormalities found.
15. Staff training to carry out competence activities and quality principles.
16. Continuous improvement of business processes by planning, verification and measurement of activities.

The Management assures the Company all the resources and support needed to achieve its goals and is committed to constantly monitor the achievement of these goals.

Mario Melchioni
President